



Tou
group

COMPANY PROFILE



ABOUT US

"We have been around since 2006, we have extensive expertise in working on both local and International projects. Although we are a youth-owned ICT entity, our team has more than 30 years' collective experience in providing ICT consulting services and delivering innovative solutions. We are about innovation and bridging technology gaps in business and society"

Tlou Group is a technology-oriented firm representing the ideals of the new South Africa and providing cutting-edge business solutions suitable for today's sophisticated global market place.

Tlou Group exists to provide Interface platforms between its clients, markets, data and suitable world-class ICT solutions covering various industries.

This is the result of our well embedded approach that delivers service-orientated and Support-focused solutions by cutting through the ICT clutter and jargon to arrive at only the best possible outcome desired by our client-partners, namely:

- 1 Value
- 2 Return on Investment
- 3 Trust



WHO ARE WE

Tlou Group offers holistic solutions underpinned by technological expertise, project management experience and long-standing partnerships with Industry leading technology and service companies. The fundamental principle of Tlou Group is the value-adding approach, which maximises our client-partner's return on investment, whilst providing total solutions and developing strong and sustainable relationships by always seeking win-win opportunities.

We recognise that such values are not only in the interests of the social development of South African society, but are also commercial imperatives of our new global environment.

We always endeavour to operate within the following framework of principles:

- We treat our client-partners and their businesses with the utmost professionalism, respect, integrity and honesty.
- In all our projects, we aim to deliver solutions that demonstrate recognisable ROI.



In summary , Tlou Group's Purpose is:

- To deliver Value and Return on Business Enablement Investments;
- Providing an interface between clients and industry
- To develop requirements driven solutions that are tailored to each industry;
- To provide service-oriented and support-focused solutions; and
- To become and remain a Trusted Technology Partner

VISION, VALUES & PRINCIPLES

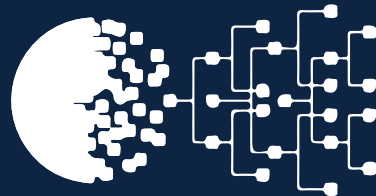
Our vision for the future is therefore to build a truly South Africa yet global company, with a strong market presence, leadership and industry recognition as a result of our competence in our chosen fields of operation.



Technology Platforms
& Solutions



(BI) Business Intelligence &
(EPM) Enterprise
Performance Management



Information Management
(Structured) (Unstructured) Data



Process Integration &
Management



People Integration &
Transformation

ROI



SERVICES/ SOLUTIONS

PROCESS MANAGING

- Management Consultancy
- Business Process Mapping
- Business Process Integration
- Business Analysis
- Process Performance Management

INFORMATION MANAGEMENT STRUCTURED/UNSTRUCTURED DATA

- Data Mining
- Data Integration
- Data Integrity & Quality
- Enterprise Data Access
- Master Data Management
- SAP data Integrator

NETWORKING

- Implementation, monitoring and maintenance of MPLS networks
- Fortigate Firewalls
- Sonicwall firewalls
- Routing and switching

DATA CENTER

- Implementation, Monitoring and Maintenance of customers data centres
- Configuration, monitor and maintenance of server farms, Dell and IBM
- Storage Maintenance
- Networking
- UPS Monitoring
- Access control

VIRTUALISATION

- Implementation, Monitor and Maintenance of virtualised customer Clouds (Private and Public Clouds)
- Hyper-V Technology
- VMWare Technology
- Shared storage Pools
- Shared Server Environments

VOIP

- Implementation, Monitor and Maintenance of customer Telecommunication networks.
- Migration of Telecommunication from traditional ISDN lines and copper to Voice Over Internet Protocol Solution
- Telephone Management systems
- Analysis of Telephone bills
- Multivendor PABX systems support

WIFI

- We deploy Wireless networks for organisations.
- Ruckus Technology
- Unifi Communications Networks
- Setups Wireless Point to Point Networks and Point to Multi Points
- Wireless Internet Providers

MONITORING

- Monitoring MPLS Networks
- Server Monitoring
- Telephones and PABX System Monitoring
- Network Vulnerability Scans
- Antivirus Application Monitor

CLOUD COMPUTING

We offer on-demand availability of computer system resources, data storage, computing power, and other IT-related services for business application. Tlou Technologies provides the following cloud services/solutions:

- IaaS (Infrastructure as a Service)
- PaaS (Platform as a Service)
- SaaS (Software as a Service)
- DRaaS (Disaster Recovery as a Service)
- BaaS (Backup as a Service)

SOFTWARE DEVELOPMENT

With our agile methodology we develop bespoke application software effortlessly and to specification for our clients. We have over 20 years of combined of experience and knowledge in developing and maintaining software solution/applications. It is our goal to provide our clients with cost-effective, professional and efficient software that will save you time.

Our motto is to deliver on time and within budget.

Whether your company needs a solution that will automate the routine work of the employees, store data and information or provide comprehensive workflows, we provide the solutions for your business.

We provide custom applications for varying types of industries, our responsive web interfaces allow users to use different devices to login into their systems safely and securely from anywhere in the world and access their systems in real-time.

TECHNOLOGY

- Java
- Joomla
- WordPress
- PHP My SQL
- .NET
- SQL Server
- Python





IT & ERP STRATEGY

Many organizations choose to formalize their information technology strategy in a written document or balanced scorecard strategy map. The plan and its documentation should be flexible enough to change in response to new organizational circumstances and business priorities, budgetary constraints, available skill sets and core competencies, new technologies and a growing understanding of user needs and business objectives. Tlou assists organisations identify how ERP can help stimulate high performance.

BUSINESS BLUEPRINTING AND PROCESS REENGINEERING

Tlou utilizes our proprietary WAR ON WASTE™ methodology to interpret the business case/business requirements, develop business blueprints and perform process reengineering. Our methodology, merges SAP's best practice workflows with Tlou's interactive process modeling tools. We help our clients increase business benefits by identifying process improvements that support business operations and long-term growth.

SAP ERP IMPLEMENTATION, UPGRADES, & OPERATIONAL SUPPORT

Using our proprietary WAR ON WASTE™ and ASAP SAP's implementation methodology, which leverages elements of ASAP and SAP Solution Manager, Tlou guides mid- to largesized companies in the planning, management and completion of their SAP ERP software implementations to realize increased benefits and minimize disruption. On average, our clients implement their ERP packages in 10% less time and at 30% less cost than they would without our services.

Our WAR ON WASTE™ Methodology for Support ensures that our consultants proactively support the environment proactively and constantly appraising the clients on the user maturity and additional process optimisations that could be enabled to derive further ROI.

SAP STAFFING

Our network of thousands of SAP professionals and our approach to SAP staffing gives organizations access to high-caliber, carefully screened talent that can't be found elsewhere.

SAP SUPPORT

Utilizing Tlou's WAR on WASTE™, we provide boots-on-the-ground support for all aspects of an SAP project - from business process modeling/customization to application implementation to project management to end-user training and organizational change management.

ORGANIZATIONAL CHANGE MANAGEMENT

Tlou helps clients develop, actualize and sustain long-term organizational changes to best realize the business improvements enabled by their SAP systems. Services include staff management, organizational design, readiness assessments, strategic communication planning and project branding.

END-USER TRAINING

Tlou's end user training philosophy starts with the big picture and drills down to the transactional details. Our WAR on WASTE™ methodology embraces the following

1. First, we teach users how the system fits together
2. Then, we explain how the new processes change everything
3. We drill down to show how to enter the system transactions
4. And finally, we test knowledge and competence through our assessments

DATA MANAGEMENT

DATA QUALITY

Best Practice processes for Enterprise Data Management Maturity Model recognizes that an examination of people, processes, and technology identifies ways to improve data integrity.

Greater process maturity should mean greater business benefit(s):

- Reduced Cost
- Greater Efficiency
- Reduced Risk

DATA GOVERNANCE

Best Practice integration platform as a service (iPaaS) provides capabilities to enable organisations (also known as “tenants”) to implement integration projects involving any combination of cloud-resident and on-premises endpoints, including APIs, mobile devices and the Internet of Things (IoT). This is achieved by developing, deploying, executing, managing and monitoring integration processes and flows that connect multiple endpoints, so that they can work together.

Customer Intelligence

Dashboard and Scorecards

Data Governance

Data Quality

Enterprise BI

Enterprise Data Warehousing

Master Data Warehousing

Master Data Management

Operational BI

Predictive & IOT

Unstructured Data Integrated in BI

ENTERPRISE SECURITY

Management Centre

- Simplified Deployment
Zero-Touch Provisioning
- Centralized Management
Deployment Flexibility and Scale
Optimize Policy Management
- Compliance
Continuous Risk Management
Compliance Reporting
- Security Analytics
Real-time Network Monitoring and Reporting
Real-time Indicator of Compromise (IoC) Detection
SOC Adoption
- Network Automation
Automation Hooks
Enterprise Integration
Central Management:
 - Central Management Hardware
 - Analytics, Reporting & Response
 - Indicators of Compromise Service (IOC)
 - Security Rating ServiceManagement & Analytics

Security Operations Centre (Artificial Intelligence Driven Security Operations)

- AI (Artificial Intelligence) in FortiGuard Labs
- Artificial Intelligence Deployed Inline
- Artificial Intelligence for Advanced Threat Detection
- Artificial Intelligence to Speed Response

Zero-Trust Network Access

Open Fabric Ecosystem

- Fabric Connector Authentication
- Ease Of Deployment
- Automate Security

Management Centre

- Simplified Deployment
Zero-Touch Provisioning

Secure WLAN/LAN

- Secure SD-Branch
Integrate SD-WAN and LAN
Security Driven Networking
- Campus Networks
- Teleworker

Endpoint and Device Protection

- Real-time, Automated Endpoint Protection
Real-time Breach and Ransomware Protection
Incident Response
- Endpoint Visibility and Control
Visibility and Zero-trust Network Access
Web Filtering for Compliance Control

Cloud Infrastructure- Dynamic Cloud Security

- Platform Security
SaaS
IaaS
- Application Security
Web Application Security
Secure Productivity
- Network Security
Secure Hybrid Cloud
Cloud Security Services Hub

Application Security (Business Critical Applications)

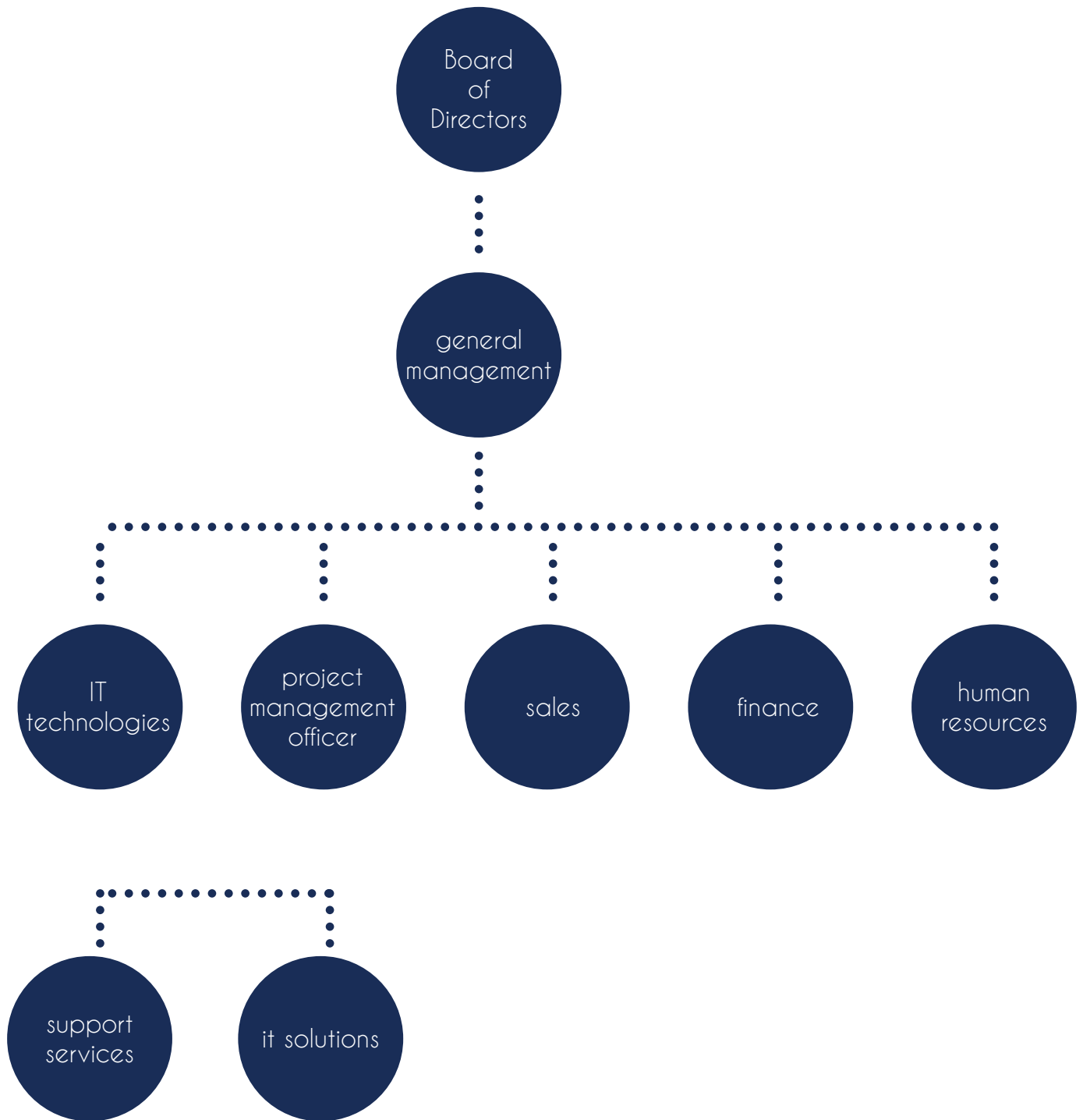
- Securing Web Applications
Web Application Security
Web API Security
- Securing Email
Advanced Email Threat Defense
Securing Cloud-based Email (Microsoft 365 and Google G Suite)
- Securing Cloud Applications
Visibility
Compliance
Data security
Threat protection
- CASB
Insights into resources, user behavior and data stored

Firewalls and Services Integrated in Fortinet Next Generation Firewalls

- IPS – Intrusion Prevention System
- Secure Web Gateway
- SSL Inspection
- Application Optimization
- Cloud-On-Ramp
- VPN
- Perimeter Security
- Hyperscale Applications
- Network Automation
- Compliance
- Threat Intelligence



ORGANISATIONAL STRUCTURE





INDUSTRIES COVERED

Government

Logistics

Telecoms

Financial

Transport

Health

Banking

Construction

Mining

PARTNERS





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